



The 2025 B2B Contact Data Buyer's Guide

Why you should consider an API solution

Think of a contact information API solution like a supercharged tool. Unlike solutions tailored for individual end-users that just pull contact data, a B2B contact API solution operates as an all-in-one enrichment platform. It offers much more than just isolated information. It takes user details (e.g. email addresses, job titles, experience, etc.) as well as company details (e.g. industry, company size, revenue, etc.) to deliver business intelligence, recruitment data, lead generation, and so much more.

What it can be used for:

- Networking and Outreach: Professionals, marketers, and salespeople often use email finders to connect with potential clients, partners, or influencers. Having access to the right email addresses enables them to initiate business collaborations or outreach campaigns.
- Lead Generation: Email finders assist businesses in generating leads for their products or services. By identifying potential customers' email addresses, companies can target their marketing efforts more effectively.
- Verification and Validation: Email finders can be used to verify the authenticity of an email address or validate email lists for marketing campaigns, ensuring that emails are sent to active and legitimate accounts.
- Data Enrichment: Email finder APIs can provide additional information associated with an email address, such as social media profiles, job titles, company affiliations, and more. This enriched data can enhance businesses' understanding of their contacts and facilitate personalized communication and targeted marketing strategies.
- Recruitment and HR: HR departments and recruiters use email finders to source and contact potential job candidates. This simplifies the process of reaching out to individuals who may not have applied directly but possess relevant skills and qualifications.

What to Look For

Data Accuracy and Coverage

Ensure the API provides accurate and up-to-date email addresses: Look for an email finder API that offers high-quality and reliable data, not ones that are simply reselling outdated lists. Check if they validate their database regularly to ensure accuracy.

Comprehensive coverage: The API should cover a wide range of industries, countries, and sources to provide a diverse and extensive dataset.

RocketReach not only has an exhaustive database of over 700M profiles and 60M companies, but also a 98% accuracy rate on verified contact data. Additionally, RocketReach proactively verifies over 500M emails and phones each quarter to ensure the data is fresh, unlike lower-cost platforms.

The database has one of the most comprehensive coverage, encompassing contacts from 254 countries and 298250 industries.

API Documentation and Ease of Integration

Clear documentation: The API documentation should be well-structured, comprehensive, and easy to understand. It should provide detailed information on endpoints, parameters, authentication methods, error handling, and usage examples.

Ease of integration: Choose an API that offers various integration options, such as RESTful endpoints, SDKs, and code snippets for different programming languages. This will help streamline the integration process with your existing systems and applications.

RocketReach's lightweight, intuitive REST API makes it easy to integrate through standard HTTP methods and a Python SDK, allowing developers to incorporate RocketReach's functionality into their applications and systems without extensive complications.

Data Privacy and Compliance

Data privacy: Ensure that the API provider follows strict data privacy and security protocols. They should have measures in place to protect the personal and sensitive information that you access through their service.

Compliance: Verify that the API provider adheres to relevant data protection regulations, such as GDPR, CAN-SPAM Act, and others, depending on your geographic location and the locations of your users.

RocketReach applies GDPR protections to personal data and implements security measures to protect personal data against unauthorized access and other security incidents.

"When evaluating data partners, we chose RocketReach because of its exceptional data quality. The partnership with RocketReach has revolutionized our workflow. We have automated and streamlined the prospecting process, allowing us to pull beyond basic contact and company details, such as technographics. Previously, this process took customers hours and hours to complete and now it just takes minutes."

- Kevin Miyamoto Chief Operating Officer, Identifee

IDENTIFEE
CLIENTS SAVED OVER
95%
IN PROSPECTING
TIME PER REP

What to Look For

Pricing Model

Transparent pricing: Look for an API provider that offers a clear and transparent pricing model. Ensure you understand the cost structure, including pricing tiers, usage limits, and any additional fees.

Free trial: A free trial period allows you to evaluate the API's performance and suitability for your needs before committing to a subscription.

RocketReach offers each signed-up user up to 5 free lookups per month—no credit card needed! For those exploring our API, it's a great way to test our platform. As your needs grow, our flexible pricing scales with you, with options to add specialized data packages tailored to your business goals.

Search Capabilities and Filters

Search options: The API should offer flexible search options, including searching by name, company, domain, or other relevant criteria.

Advanced filters: Look for an API that allows you to filter search results based on parameters such as job title, industry, location, and more. This enhances the precision of your searches.

RocketReach supports over 100 B2B data points and provides users the capability to narrow and exclude specific criteria to easily find prospects.

Response Time and Reliability

Response time: Choose an API with low latency to ensure quick retrieval of email addresses. Delayed responses can impact your application's performance and user experience.

Reliability and uptime: The API should have a high uptime percentage and a reliable infrastructure to ensure uninterrupted access to the service.

RocketReach offers reliable 2-second response times, with built-in webhook validation to ensure you receive accurate, high-quality data every time.

Customer Support

Responsive support: Consider the quality of customer support offered by the API provider. Quick and helpful responses to inquiries or issues can make a significant difference in your experience.

Support channels: Look for options such as email, live chat, or a dedicated support portal where you can easily reach out for assistance.

RocketReach offers a help chat from 10 AM - 7 PM EST, except on Mondays when it starts at 1 PM EST, and responds to email inquiries within one business day. API enterprise users have access to a dedicated API Solutions Engineer, Account Manager and API Customer Success Manager, along with resources for easy onboarding and support.

What to Look For

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User reviews: Research online reviews and testimonials from other developers or businesses that have used the API. This can provide insights into the real-world performance and reliability of the service.

Reputation: Consider the reputation and credibility of the API provider within the developer community and the industry as a whole.

RocketReach ranks at 4.5 stars out of 5 on G2 and is trusted by over 21 millions users and 95% of the S&P 500.

Scalability

Scalability: Ensure that the API can handle your current and future needs. As your usage increases, the API should be able to accommodate higher volumes of requests without compromising performance.

The RocketReach API shares the same platform used by our website, extension, and other products. As new features are added and data footprint and accuracy improve, those enhancements become accessible via the API as well.

Bulk processing: If you anticipate needing to retrieve a large number of email addresses, check if the API supports bulk processing or batch requests.

Data enrichment: Some Email Finder APIs offer additional features like data enrichment, which can provide additional information about the contacts you retrieve, such as social media profiles or company details.

RocketReach API users have the option to submit a batch of up to 100 contacts for lookup, and upon completion, a webhook response containing information for all the contacts is provided, streamlining the process for faster and more efficient results.

RocketReach enriches people and company profiles with over 100 data points including, but not limited to, social media profile, job title, company industry, employee count, and more.

Benefits of Data Enrichment Tools

Collection of valuable data: 45% of sales reps struggle with incomplete CRM data (Prezentor) Improved data accuracy: 77% of businesses admit that inaccurate data affects their adaptability to change (Datamatics BPM) Increased productivity:
Nearly 1/3 of analysts spend
more than 40% of their time
vetting and validating data
(Forrester)

Enhanced personalization: Insight-oriented sellers are 3x more likely to report prospecting success (RAIN Group Center) By carefully evaluating these factors, you can select an Email Finder API that aligns with your specific requirements and contributes to the success of your projects. Take the time to compare different enrichment providers, test their APIs, and gather feedback from your team before making a final decision.

How to get started

- 1. Request a demo: See the product in action. The first demo will likely be a high-level view of the features.
- **2.** Have a discovery call: Discuss your business's needs with the companies to determine fit.
- **3. Access a sandbox:** Test the API and prototype your integration ahead of purchase.
- **4. Evaluate Pricing:** Obtain detailed pricing information from each provider, including subscription plans, usage limits, and any additional costs.
- 5. Review customer testimonials: Before proceeding further, take some time to review customer testimonials in trusted software review sites, such as G2. More than 80 million people annually—including employees at all Fortune 500 companies—use G2 to make smarter software decisions based on authentic peer reviews. This will provide valuable insights into the experiences of other users and the reputation of the Email Finder API providers.
- 6. Final Decision and Contracting: Based on the evaluation and feedback from stakeholders, make a final decision on the Email Finder API provider. Then initiate the contracting process, which may involve signing a subscription agreement or license agreement.

Choosing the right API solution is crucial to maximizing your resources. Whether you are using an API for managing tens of thousands of contacts or millions, you want your funds to go as far as possible. Aligning with the best-in-class partners like RocketReach can make all the difference.

RocketReach incorporates usage feedback from millions of users and systematically validates an impressive quarter of a billion data points each month. This meticulous process guarantees the accuracy of every field, ensuring your data is always upto-date. Furthermore, you are billed solely for verified contacts, rather for each call or lookup performed.

Take the proactive step of enriching your email data today and unlock your business's full potential.



Request a RocketReach Sandbox